

THE AMERICANA COVE FACEBOOK

The Americana Cove Community

Bill Moretti March 8, 2023

Please let me begin by acknowledging that many people do not know this is an option. After the initial roll out, it simply fell into the dark hole as so often happens. Some current Board members did not know it was available. Going forward, we (the board) are going to require it to be part of a new owners orientation.

When the Board hired Securitas to staff the gate during the evening hours, we were also provided visitor management software. The "Gate Pass" a visitor receives and is subsequently scanned each time they enter is a product of that software.

We had hoped for a little "modernization" and a transition away from doing things like we were still operating in the 90's. We were optimistic that it would relieve some of the congestion that at times happens.

Instead of calling the gate (sometimes numerous times to get through) a resident can simply use the **TekControl app** which is available in the Play Store on Android or the App Store on iOS.

By using the app, you are bypassing the phone call and alleviating the need for the gate attendant to input the same information into the same system as you can. Not to mention it frees them up to tend to the visitors entering without the phone ringing off the hook.

There are many features on the app and one of my favorites is the ability to receive a text message when your visitor has passed through the gate. You will know that your pizza is right around the corner!

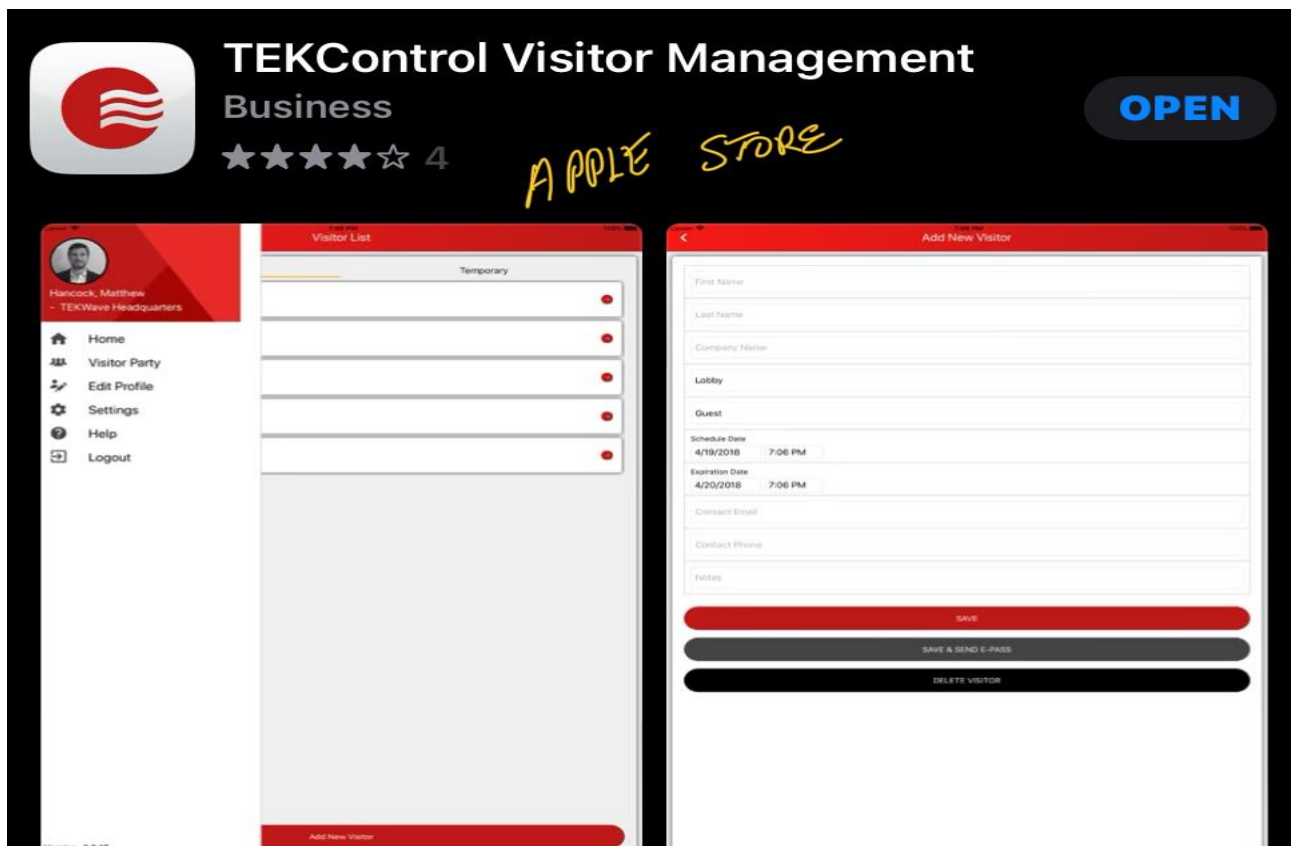
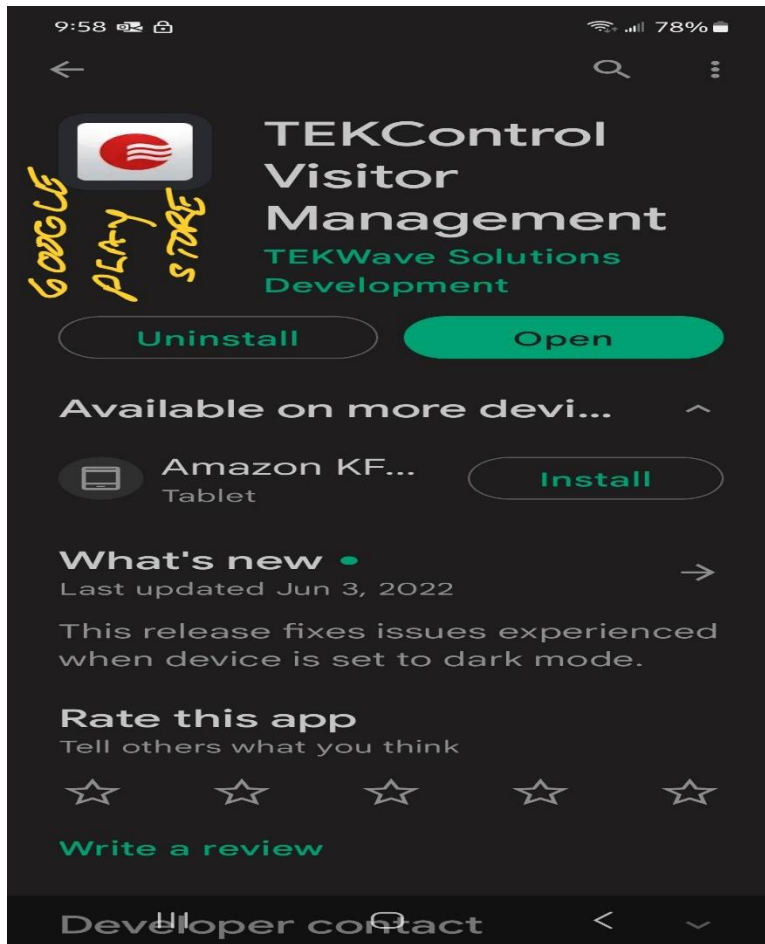
You, the resident, input the data and choose the duration that the pass remains valid. No more discrepancy, no more "I called the gate and told them" as it's right there in black and white.

One thing we will ask however is that there not be any permanent visitors added. As they say, nothing is forever and all visitors will remain temporary with up to a 6 month duration. When any duration gets close to expiration, you can simply go into the app and add another 6 months.

Download the app, play around with it, it's very intuitive and easy to use.

To sign up, you need to email Chrissy in the office. Her email is maroa@americanacove.com. She will set you up with a username and temporary password that you can change. If anyone has any questions at all please don't hesitate to ask here or to send me a message. My email is bill.moretti@americanacove.com.

Thank you.





Welcome, William & Ann Marie!

! General Information

Information not available

🏠 Property Information

612 Mt. Piney Ave. NE
Lot: 704

WELCOME or HOME SCREEN



ALL

VALID

EXPIRED



Technician , Any [Airmasters]

Temporary

Valid to: 03/07/2023 23:00



ABALOS, ~~XXXXXXXXXX~~

Temporary

Valid to: 03/31/2023 06:00



Phillips, ~~XXXXXXXXXX~~

Temporary

Valid to: 08/01/2023



LOUGH, ~~XXXXXXXXXX~~

Temporary

Valid to: 06/30/2023



PHILLIPS, ~~XXXXXXXXXX~~

Temporary

Valid to: 06/30/2023



SAMPLE VISITOR LIST

press to ADD VISITOR



∞ Permanent

🕒 Temporary

6:19 PM Tue Mar 774%

Security Pin

Notes

Opt-In Notifications

Announcement/Alert by Email

Announcement/Alert by Text

Visitor Arrival by Email

Visitor Arrival by Text

Visitor Departure by Email

Visitor Departure by Text

Visitor Denial by Email

Visitor Denial by Text

Visitor Scheduled Confirmation By Text

Visitor Scheduled Confirmation By Email

UPDATE

CHANGE PASSWORD

Profile

Family

Pets

Vehicles

Vacation

NOTIFICATION
OPTIONS

6:18 PM Tue Mar 775%

< Visitors

New Visitor

First Name

Last Name

Company Name

Destination

Host Address

Type

Temporary

Schedule Date

3/7/2023

Add Time:

Expiration Date

3/7/2023

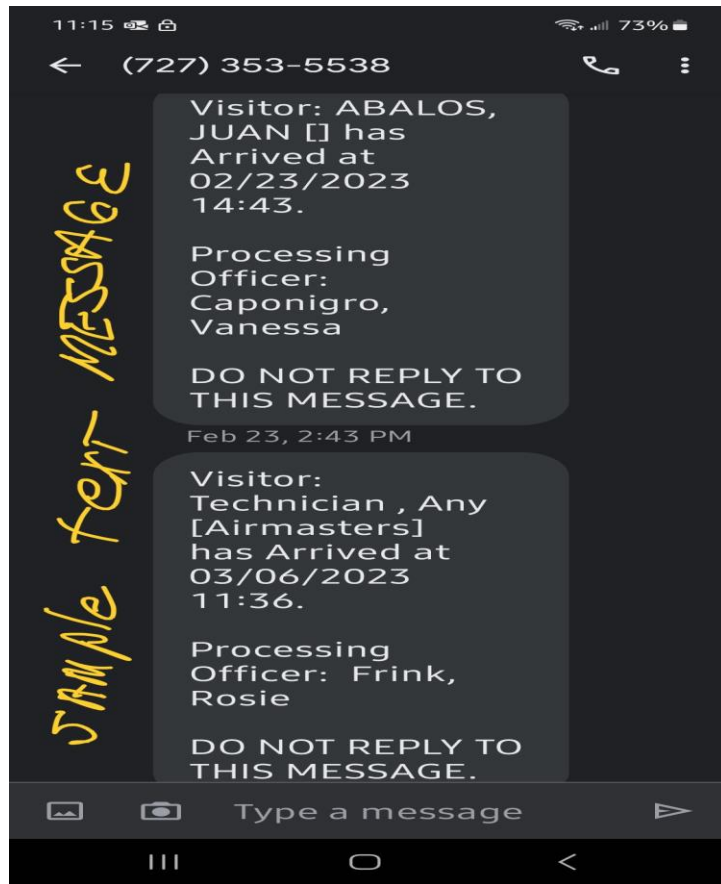
Add Time:

Contact Email

Permanent

Temporary

NEW VISITOR
INPUT PAGE



SAMPLE TEXT MESSAGE

Visitor: ABALOS,
JUAN [] has
Arrived at
02/23/2023
14:43.

Processing
Officer:
Caponigro,
Vanessa

DO NOT REPLY TO
THIS MESSAGE.

Feb 23, 2:43 PM

Visitor:
Technician , Any
[Airmasters]
has Arrived at
03/06/2023
11:36.

Processing
Officer: Frink,
Rosie

DO NOT REPLY TO
THIS MESSAGE.